

Rusutsu App User Manual

1. User Registration **Important:** User registration must be completed on a **smartphone**. Registration is not available on PCs

Recommended Environment : For iPhone users: Safari, For Android users: Google Chrome. (This service is available in Japanese only. We kindly ask you to use your smartphone's translation feature.)

Registration Steps

1. Step 1: Access

Using your smartphone's web browser (Safari or Chrome), access: <https://app.rusutsu-ap.com>

2. Step 2: New Registration

Tap the **user icon** in the top-right corner of the screen. From the login screen, select “**User Registration**” to create a new account.

3. Step 3: Email Address Verification

Enter a valid email address and check the box to agree to the Terms of Use. After tapping the submit button, a verification email will be sent automatically. Enter the passcode shown in the email to complete verification.

If you do not receive the email, please check your spam folder.

4. Step 4: Passkey Setup

Set up a passkey using biometric authentication such as fingerprint or face recognition.

Once completed, registration is finished. Future logins can be completed using biometric authentication only.



Notes:

- Verification emails have an expiration time. Please complete verification promptly.
- Passkeys are linked to your device. Re-setup may be required when changing devices.

3. Product Purchase & Use

Purchase Steps

1. Open the **Shop** tab in the app
2. Tap “**Purchase**” at the bottom of the page
3. Select the product you wish to purchase

4. Select the quantity (multiple tickets can be purchased at once, Digital lottery tickets are limited to **one per day**)
5. Select a payment method and complete payment. Available payment methods: Credit Card, Apple Pay, Google Pay.

Notes: Senior and Middle-aged (13-18 years old) tickets require ID verification within the app. Please check the ticket details for expiration dates.



2. Digital Stamp Rally

Free to participate · No age restrictions

How to Participate

1. Open the **Stamp Rally** tab
2. Tap **“Start the Stamp Rally”**
3. Find QR codes placed throughout the resort
4. Tap **“Read the Digital Stamp”** and scan the QR code

Prize Exchange Steps

1. Collect all digital stamps
2. Go to the prize redemption counter to collect your gift.
3. Inform staff that you have completed the stamp rally
4. After verification, select and receive an original sticker